1. When was the last time u used the CRS
2. Have u used other post-secondary institutions’ CRS?
   1. (if yes)What are the features the UVic CRS is lacking?
3. What are some of the aspects you liked about the current UVic CRS?
4. Did you have any problems using the current UVic CRS? If so, what was it in particular that was confusing or not clear?
5. What's your experience after your first time registration course (if remember)?
6. How long does the registration process typically take you? Which parts of the process take the longest, and why? (process: checking for program required/looking for elective/registration)
7. Aside from those provided by the university, what tools have you used, or would expect to use, for registration? For example, calendar applications, maps, building descriptions, etc…
   1. (yes)Why did you use those specific tools ? What task did they help you achieve that you couldn’t do inside the registration systems?
   2. (no) how do u plan a semester
      1. ()How many separate windows do you usually have opened when planning out a semester?
      2. [improvise]

-把CRS整合，提升，人性化

-页面设计

Registration status

报课（add or drop，只能看本学期的课，本学期本专业的必修的全览）

提前看课(可以看到选修推荐[热门课程]，必修课的前置课程还有section限制)

-周几的课会在旁边有个可以选择的然后学生可以看到那天的课(filter)

[学业规划 (capp)]

Grad student personal leave

找到：学生想要的功能，不想要的功能，不方便的地方

1.解决相反选项

2. Journey maps

3. 大发向侧重点

4.

重做regis 整体，

**1.When was the last time u used the UVIC CRS?**

My last time use UVIC Course registration systems is in May that registered for this term courses.

**2.Have u used other institutions’ CRS?**

yeah, I was be in Langara College before I transfer to UVIC.

**(if yes)Compare these two CRS, What are the features the UVic CRS is lacking?**

Yes, I think the course registration system of UVIC need to improve, Uvic CRS has more optional and it looks too complex shows all at the front page. + 一句解释为啥乱不好

**3.On the other hand, What are some of the aspects you liked about the current UVic CRS?**

Overall, I don't think course registration systems is particularly good. It's very complicated and I have to use it. I can only say that after a long period of familiarity, I can finish the course selection very skillfully.

**4.Did you have any problems using the current UVic CRS?**

**If so, what was it in particular that was confusing or not clear?**

Yes, I always try to look at the details schedule in Course registration pages, I have to click the Registration Fee Assessment then shows the detail schedule. I hope it can approve for open it directly.

**5.Do you remember your your first time registration course . Could you talk about that experience?**

In this year's spring term, it was a very bad experience, because I had just transferred to UVic and didn't know any friends, so I was very confused in the course selection. First, I didn't know how to ask for help. The second is how to register for courses, the third is when I can register for courses, and the fourth is how to find the list of required courses. Maybe it's general. For example, because I was transferred to UVic in the second grade, and the program has not been determined yet, I only know that I may be going to CS major. After spending an hour researching, I finally found out my course selection time and how to find the courses offered in the next semester. But another problem occurred, I found that there are many courses offered in CS major, I don't know which course I should take, or when I randomly click into a course, I find that this course can't be selected because of some course restrictions. In a word, there were a lot of problems coming. Later term got to know some friends and got their help, so he gradually learned how to solve these problems.

**6.How long does the registration process typically take you? Which parts of the process take the longest, and why? (what i mean for process: like checking for program required/looking for elective/registration)?**

Let me see, in my opinion, the most troublesome thing is looking for selective / registration. Because I didn't summarize my required courses till now, I would check the list of my required courses before registering for the courses, and then plan what courses I would take, and after that I might go back to look for 1-2 elective courses. The cost of choosing required courses is much less than that of elective courses, because required courses are the unique, but there are too many options for elective courses. It takes me a long time to look at the restrictions of the course description of these elective courses.

**7.Aside from those provided by the university, what tools have you used, or would expect to use, for registration? Such as calendar applications… ?**

No, Usually, I write down the list of courses on a piece of paper before registration courses.

**How do u plan a semester?**

By this list, I can find a description of this course and check if there are any course restrictions on the UVIC website . Then I will use the look up classes function to see if there are any time conflicts.

**How many separate windows do you usually have opened when planning out a semester?**

This problem is very interesting. There must be many windows. How can only one window solve these problems? When registering for a course, there should be two or more windows. The CRN number can only be seen in the look up classes right? Sometime also should open one more window for section check.

## **Participant Summary**

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## **Research Methods**

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### **Questions**

**1.When was the last time you used the UVIC CRS ?**

**2.Have you used other institutions’ CRS?**

**(if yes)Compare these two CRS, What are the features the UVic CRS is lacking?**

**3.On the other hand, What are some of the aspects you liked about the current UVic CRS?**

**4.Did you have any problems using the current UVic CRS?**

**If so, what was it in particular that was confusing or not clear?**

**5.Do you remember your first time registration course? Could you talk about that experience ?**

**6.How long does the registration process typically take you? Which parts of the process take the longest, and why? (what I mean for process: like checking for program required/looking for elective/registration)**

**7.Aside from those provided by the university, what tools have you used, or would expect to use, for registration? Such as calendar applications… ?**

**How do you plan a semester?**

**How many separate windows do you usually have opened when planning out a semester?**

**Task Descriptions**

## **Journey Maps**

## **Design Requirements**

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### **Functional Requirements:**

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### **Non-Functional Requirements:**